



Elite™

CLAIMS REIMBURSEMENT GUIDE
PRE-PAID OIL CHANGE PLANS ONLY (Plan Code IMBS7)
2.0L Q50 MY17 and newer, Q60 MY17 and newer

| | | Op Code/Flat Rate Time1 | | |
|---------------|---------------------------|-------------------------|------|---|
| Service Visit | Service Description2 | Primary Operation Code | FRT* | Parts & Fluids Allowed |
| 1 | Rotate Tires | YW60AA | 0.3 | |
| 2 | Oil Change & Rotate Tires | YW14AA | 0.6 | Oil Filter, Drain Plug, Mobil 1 Synthetic Oil |
| 3 | Rotate Tires | YW60AA | 0.3 | |
| 4 | Oil Change & Rotate Tires | YW14AA | 0.6 | Oil Filter, Drain Plug, Mobil 1 Synthetic Oil |
| 5 | Rotate Tires | YW60AA | 0.3 | |
| 6 | Oil Change & Rotate Tires | YW14AA | 0.6 | Oil Filter, Drain Plug, Mobil 1 Synthetic Oil |
| 7 | Rotate Tires | YW60AA | 0.3 | |
| 8 | Oil Change & Rotate Tires | YW14AA | 0.6 | Oil Filter, Drain Plug, Mobil 1 Synthetic Oil |
| 9 | Rotate Tires | YW60AA | 0.3 | |
| 10 | Oil Change & Rotate Tires | YW14AA | 0.6 | Oil Filter, Drain Plug, Mobil 1 Synthetic Oil |
| 11 | Rotate Tires | YW60AA | 0.3 | |
| 12 | Oil Change & Rotate Tires | YW14AA | 0.6 | Oil Filter, Drain Plug, Mobil 1 Synthetic Oil |
| 13 | Rotate Tires | YW60AA | 0.3 | |
| 14 | Oil Change & Rotate Tires | YW14AA | 0.6 | Oil Filter, Drain Plug, Mobil 1 Synthetic Oil |

Notes:

1Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.

2The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly.

* Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate.

When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval. Always use

Cs: ZZ; Ct: 99 Labour Details: use the code listed above @ each service interval. Enter the primary op. code.

Expense Detail: Use code 203 for Mobil 1 Synthetic Oil.