



Elite™

CLAIMS REIMBURSEMENT GUIDE
PREMIUM PRE-PAID MAINTENANCE PLANS ONLY (IMPS9)
3.0L Q50 MY17 and newer, Q60 MY17 and newer

Service Visit	Service Description ²	Service Interval		Op Code/Flat Rate Time ¹				Parts/Fluids Allowed
		Months	Kilometres	Primary Op Code	FRT*	Secondary Op code	FRT*	
1	8,000 kms or 6 months Tire Rotation	6	8,000	YW60AA	0.3			
2	16,000 kms or 12 months Oil Change, Tire Rotation & Inspections	12	16,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
3	24,000 kms or 18 months Tire Rotation, In-Cabin Microfilter & Applicable Inspections	18	24,000	YW60AA	0.3	YW64AA	0.2	In-Cabin Microfilter
4	32,000 kms or 24 months Oil Change, Tire Rotation, Brake fluid Service & Applicable Inspections	24	32,000	YW14AA	0.6	YW27AA	0.8	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Brake Fluid + 1 Day Car Rental
5	40,000 kms or 30 months Tire Rotation	30	40,000	YW60AA	0.3			
6	48,000 kms or 36 months Oil Change, Tire Rotation, Air Filter Service, In-Cabin Microfilter & Applicable Inspections	36	48,000	YW14AA	0.6	YW52AA	0.5	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Air Filter, In-Cabin Microfilter + 1 Day Car Rental
7	56,000 kms or 42 months Tire Rotation	42	56,000	YW60AA	0.3			
8	64,000 kms or 48 months Oil Change, Tire Rotation, Brake Fluid Service & Applicable Inspections	48	64,000	YW14AA	0.6	YW27AA	0.8	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Brake Fluid + 1 Day Car Rental
9	72,000 kms 54 months Tire Rotation, In-Cabin Microfilter & Applicable Inspections	54	72,000	YW60AA	0.3	YW64AA	0.2	In-Cabin Microfilter
10	80,000 kms or 60 months Oil Change, Tire Rotation & Inspections	60	80,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil
11	88,000 kms or 66 months Tire Rotation	66	88,000	YW60AA	0.3			
12	96,000 kms or 72 months Oil Change, Tire Rotation, Brake Fluid Service, Air Filter, In-Cabin Microfilter & Applicable Inspections	72	96,000	YW14AA	0.6	YW65AA	1.2	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil, Brake Fluid, Air Filter, In-Cabin Microfilter + 1 Day Car Rental
13	104,000 kms or 78 months Tire Rotation	78	104,000	YW60AA	0.3			
14	112,000 kms or 84 months Oil Change, Tire Rotation & Inspections	84	112,000	YW14AA	0.6	YW20AA	0.3	Oil Filter, Drain Plug Gasket, Mobil 1 Synthetic Oil

Notes:

¹Maintenance services covered are based on the Service and Maintenance Guide. Refer to Exhibit A for more details.

²The Service Descriptions listed above @ each service interval must appear on the RO in order for the claim to get paid promptly. Also, in order for Inner Circle program reminders to get properly sent to plan holders.

*Claims are reimbursed @ 70% of warranty labour rate. Parts are reimbursed at retail rate. When claiming for Pre-paid Maintenance services please use the following:

Claim "SC" (Service Contract) coverage

Line Type: PO (Primary Operation) using the Primary Op Code listed above @ each service interval. Always use Cs:

ZZ; Ct: 99 Labour Details: use the 2 op. codes listed above @ each service interval. Enter the primary op. code first.

Expense Details: Use code 203 for Mobile 1 Synthetic oil